

## **Veeva CRM Maintenance Release Notes -- 181.10.0**

### **Account Mgmt**

Online: When creating an Account, an error message indicated a value was required in a picklist field in the Child Account Information section when a value already existed in the field. This has been fixed. (CRM-143487)

### **Approved Email**

iPad: Using the CLM Javascript Library function to launch Approved Email on a Business Account caused an error. This has been fixed. (CRM-141810)

Online: Online surveys through Approved Email loaded slowly. This has been fixed. (CRM-142344)

iPad: When double opt-in was disabled, consent information displayed incorrectly after selecting Subscribe All or Unsubscribe All. This has been fixed. (CRM-143094)

### **Call Reporting**

iPad: An error occurred when users tried to view the full text of the Account Product Restriction warning. This has been fixed. (CRM-143239)

iPad: After scrolling up and down a Jump To list several times, the options in the list did not display correctly. This has been fixed. (CRM-143297)

iPad: When the zvod\_Check\_In\_vod field was placed in its own row, selecting the Check In button had no effect. This has been fixed. (CRM-144020)

iPad: Attendees could be removed from a Call after a signature was captured for samples. This has been fixed. (CRM-144406, CRM-144728, CRM-144729)

### **Call Sampling**

Online: After creating an address on a Call Report, the sample status did not display for the new address. This has been fixed. (CRM-143165)

iPad: The text of the Sample Opt In is Required warning did not display for Unique Activities. This has been fixed. (CRM-143256)

iPad: Badges for Detailing, Samples, and Errors on the Attendee Call page displayed in line with the Attendee name on Unique Activities Calls instead of underneath. This has been fixed. (CRM-143283)

iPad: The Ship To Location field label displayed as Ship Location. This has been fixed. (CRM-143593)

### **Call Scheduling**

iPad: An error occurred in My Schedule when the device time zone was set to Beirut, the user locale was set to US, and the Call Conflict Threshold was set to either 2 or 3,. This has been fixed. (CRM-142268, CRM-143257, CRM-143272)

iPad: When a Child Account in a Child Account enabled org had only one available location, selecting an unassigned presentation from My Schedule in that account did not open the Call page. This has been fixed. (CRM-144539)

### **CLM**

Online: After submitting a Unique Activities Call, the Call Objective displayed twice in the Child Call. This has been fixed. (CRM-143258)

### **Concur Sync**

Online: Despite Concur sync jobs running successfully, a negative number displayed in the Concur Sync History. This has been fixed. (CRM-143924)

### **Consent Capture**

iPad: Adding an email address to one channel source did not update the email for other consent types. This has been fixed. (CRM-140956)

iPad: Content was opted in by default without any multichannel consents for the channel source in the Account. This has been fixed. (CRM-143237)

### **Engage Portal**

MC: When the only change to a slide was adding a distribution package, performing an incremental sync did not sync the new content from Vault. This has been fixed. (CRM-143203)

MC: A slide did not expire after an incremental sync even though the slide was removed from the presentation.. This has been fixed. (CRM-143206)

### **Engage Webinar**

MC: The Engage Meeting & Webinar Process Administration screen did not sync webinar tracking data. This has been fixed. (CRM-142227)

### **Events Mgmt**

Online: Existing sign in and attendee files were overwritten when users created sign in and attendee invitation files. This has been fixed. (CRM-141721)

Online: The Email Preview icon did not display in Internet Explorer 11. This has been fixed. (CRM-142270)

iPad: Event dependent picklist selections were not saved. This has been fixed. (CRM-143306)

### **HTML Reports**

Online: The Data Type filter on the Account Sales Dashboard contained a null picklist value. This has been fixed. (CRM-142405)

Online: MyInsights online queries failed when the query object contained a non-Latin character. This has been fixed. (CRM-142422)

iPad: The values in the Products Contracted and Products Part of Contract were incorrect on the Inventory Monitoring Dashboard when Contract Lines did not have a start date or end date. This has been fixed. (CRM-142798)

iPad: After removing a product from an Inventory Monitoring line, the product still displayed in the Inventory Monitoring MyInsights Dashboard. This has been fixed. (CRM-142801)

iPad: A red dash displayed in the Inventory Monitoring Dashboard for values that were not compared. This has been fixed. (CRM-142803)

iPad, Windows 8 and 10: Order data displayed in the Inventory Monitoring Dashboard only after a sync. This has been fixed. (CRM-142815)

iPad: On the Inventory Monitoring Dashboard, Products belonging to multiple contracts were duplicated when the contract was changed. This has been fixed. (CRM-142866)

Online: MyInsights Javascript Library returned sales data on Accounts for which the PDRP Opt Out field was enabled. This has been fixed. (CRM-142949)

iPad: On the Inventory Monitoring Dashboard's Report tab, products were not sorted alphabetically. This has been fixed. (CRM-143145)

Windows 8 and 10: After a user changed the Contract field, the Inventory Monitoring Dashboard did not update. This has been fixed. (CRM-143240)

Windows 8 and 10: After changing the record type on the Inventory monitoring header, the Inventory Monitoring Dashboard did not update. This has been fixed. (CRM-143495)

Windows 8 and 10: The latest version of the Account Sales Dashboard did not display correctly. This has been fixed. (CRM-143775)

### **Infrastructure**

MC: After GR deployment, some scheduled processes were not processed properly. This has been fixed. (CRM-143604)

### **Inventory Monitoring**

Online: When the IM Date field was either not on a page layout or displayed on a page layout as read only, the field value did not change to the current date when the record was cloned. This has been fixed. (CRM-142850)

### **Key Medical Insights**

iPad: Some read-only field values did not display correctly. This has been fixed. (CRM-143255)

### **MC Cycle Plans**

MC: Error messages displayed while scheduler jobs were running. This has been fixed. (CRM-138743)

### **MyInsights (Fixed Reports)**

iPad: If one user utilized the analytics functionality and logged out, then a second user logged in and performed a sync, data from the second user was temporarily written to the first user's database. This has been fixed. (CRM-140732)

### **My Setup**

Online: An insufficient privileges error displayed when an Admin user attempted to assign products to a user who is lower in role and territory hierarchy than the Admin. This has been fixed. (CRM-143750)

### **Order Mgmt**

iPad: When a user changed an order type after receiving an error message for required fields, selecting the Sign button did not display the Signature screen. This has been fixed. (CRM-142583)

Windows 8 and 10: Saving an order where the Account has access to an extremely large number of contracts caused an error. This has been fixed. (CRM-144076)

### **Suggestions**

iPad: Suggestions expiring on the current date did not display. This has been fixed. (CRM-144218)

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### **Surveys**

Online: Some surveys did not display when creating a survey target unless the Account\_Types\_vod field value was null or the value was set to the untranslated record type label. (CRM-142069)

### **Note**

Maintenance items in the Veeva application are typically corrections to existing functionality. All new features and enhancements to existing features are normally available in major releases.