

Veeva CRM Maintenance Release Notes -- 182.10.0

Account Management

iPad: After cancelling account creation, a blank account displayed on the Accounts tab. This has been fixed. (CRM-148552)

iPad: Unsaved objects were not cleared from memory when the Cancel button was selected in the New Account Wizard. This has been fixed. (CRM-149403, CRM-153228)

iPad: When adding an affiliation, the onscreen keyboard covered the Comments field. This has been fixed. (CRM-149415, CRM-154633)

iPad: Expanded custom Multichannel Activity information did not display in the Timeline view. This has been fixed. (CRM-151901, CRM-153226)

iPad: The Search bar for the Account Hierarchy did not display correctly. This has been fixed. (CRM-152035, CRM-153430)

iPad: Account searches responded slower than usual. This has been fixed. (CRM-155216)

iPhone: Links to accounts in Alerts displayed with the title account instead of with the account name. This has been fixed. (CRM-152239)

iPad: The Office Best Times chart displayed without a header and in the wrong section of the page. This has been fixed. (CRM-153073)

iPad: The Record Call and Start Media links did not display on the Child Account Detail page. This has been fixed. (CRM-153312, CRM-149537)

iPad: Validation rule error messages were truncated when editing goals. This has been fixed. (CRM-153473)

iPad: The Not Available message did not display for lookups to records which are not on the device. This has been fixed. (CRM-153409, CRM-153123)

iPad: The + icon displayed in the Sphere of Influence for users who did not have permission to add affiliations. This has been fixed. (CRM-153481)

Windows 8 and 10: Users could not navigate back to the Timeline from an order that was Locked but not Submitted. This has been fixed. (CRM-153487)

iPad: The Account Summary tab label was incorrect. This has been fixed. (CRM-153739)

iPad: Selecting the media icon for an Account in the Sphere of Influence did not open media. This has been fixed. (CRM-153771)

iPad: On the View Related Accounts list, the Create IM button on the More Actions menu was unresponsive. This has been fixed. (CRM-154097)

iPad: Selecting the Account Calendar tab when the calendar contained multi-day events caused an error. This has been fixed. (CRM-154560, CRM-154571)

Approved Email

Online: When a URL for an image contained an Approved Email token, the Approved Document preview did not display correctly. This has been fixed. (CRM-152630)

iPad: When attendees were added to a call and then an Approved Email was launched from the call, not all attendees were added to the email. This has been fixed. (CRM-152423, CRM-153143, CRM-153917, CRM-154799)

Call Reporting

iPad: The number of selected accounts did not display on the Manage Attendees page. This has been fixed. (CRM-144007)

iPad: The Add Other popover screen did not display correctly. This has been fixed. (CRM-144155)

iPad: Commercial products were listed in the Common group in the Details section. This has been fixed. (CRM-145133)

iPad: The information icon did not display immediately after a call was submitted. This has been fixed. (CRM-145613)

Online: After resolving validation rule errors and saving the changes, some call details were duplicated for various child calls on Group Detail Calls. This has been fixed. (CRM-146395)

iPad: The Add Attachment link did not display. This has been fixed. (CRM-146898)

iPad: Removing account tactics from a call also removed associated call objectives without displaying a warning. This has been fixed. (CRM-148110)

iPad: When attempting to view a Call where the user does not have visibility for the account associated with the call, an error message did not display. This has been fixed. (CRM-148705)

iPad: When a user added detail products to a call and dragged them to reorganize, they were rearranged incorrectly. This has been fixed. (CRM-152102)

iPad: Users could record a call on an account for which Do_Not_Call_vod was enabled. This has been fixed. (CRM-152513)

iPhone: Users could not enter a numeric value into a field when recording a call. This has been fixed. (CRM-152860)

iPad: Calls created from an HCP record did not add the account in the Attendee section, preventing users from selecting the Incurred Expense check box for the account. This has been fixed. (CRM-154497)

iPad: The Add Line link displayed for users who did not have permission to add expenses, and an error occurred when selecting the link. This has been fixed. (CRM-154572)

iPad: After receiving an error message on a call and deleting the call, the error message was not dismissed and displayed on every page until the user closed and reopened the application. This has been fixed. (CRM-149219, CRM-153385, CRM-153637, CRM-153910)

iPad: The check in status for new calls defaulted to not checked in. This has been fixed. (CRM-149362)

iPhone: The Vehicle field displayed on the iPhone. This has been fixed. (CRM-152914)

iPhone: The product display order did not respect the order indicated in the Product Catalog. This has been fixed. (CRM-153191)

iPad: Selecting the blank space between the Media and More Actions icons activated the camera. This has been fixed. (CRM-153292)

iPhone: Key Messages were not available for a product unless product details were deselected and then re-selected. This has been fixed. (CRM-153390)

iPad: Users could not copy read-only field values. This has been fixed. (CRM-153416)

iPad: Hyperlink formula fields displayed as read-only text fields. This has been fixed. (CRM-154684, CRM-155319)

Call Sampling

iPad: After deleting a controlled substance sample, the Ship To address list did not reload, and addresses were not available for selection. This has been fixed. (CRM-152752)

iPad: A previously selected lot did not display on a saved call if the lot was later marked inactive. This has been fixed. (CRM-153126)

iPad: The Send to Scheduler action did not send the correct Accounts to the Scheduler page. This has been fixed. (CRM-154418, CRM-154514)

Call Scheduling

Online: After selecting the Schedule Call button from a Suggestion, the My Schedule page displayed but never fully loaded. This has been fixed. (CRM-147325)

iPad: Call times did not display in the correct 12-hour or 24-hour format. This has been fixed. (CRM-149170)

Online: After adding and editing a call in the month view on My Schedule, the last month view displayed. This has been fixed. (CRM-149171)

iPad: The actual call number, planned call number, and remaining call number for Cycle Plans did not display on the One Click Scheduler tab. This has been fixed. (CRM-149243, CRM-155207)

iPad: The Map tab displayed the call location but did not include the user's location. This has been fixed. (CRM-149562)

iPad: The View Plan Details option was enabled for accounts that did not belong to the selected MCCP. Selecting the link displayed an MCCP for a different account that does belong. This has been fixed. (CRM-149603)

iPad: Selecting a child account from the Account List displays the parent account's address on the map. This has been fixed. (CRM-152570)

iPad: The Best Times field on the Address Details page did not display for users without edit FLS to the Best Times field. This has been fixed. (CRM-153085)

iPad: Users could not scroll to the end of the Scheduling page when first accessing the page. This has been fixed. (CRM-153180)

iPad: The Done button on the Call Cycles page was not translated. This has been fixed. (CRM-153373)

iPad: The name of the associated color displayed in parentheses after the type of call on the Call Report popover. This has been fixed. (CRM-153588, CRM-154113)

iPad: When Account addresses were populated with fake data, selecting the Maps tab in My Schedule caused an error. This has been fixed. (CRM-154299)

iPad: The Add Calls link text did not use the text from the appropriate Medical Application Label. This has been fixed. (CRM-154553)

Online: Calls created from Medical Events did not display on the My Schedule page. This has been fixed. (CRM-154726)

iPad: Selecting the Account Calendar menu option for any account displayed a blank page. This has been fixed. (CRM-154763, CRM-154762)

iPad: Selecting the Open Account Calendar option from the Map tab, the calendar does not display correctly. This has been fixed. (CRM-155260)

CLM

iPad: When associating a call to an unassigned presentation in Agenda view, the location selector did not display. (CRM-152506)

iPad: After interacting with a call, the presentation thumbnails were temporarily displaying as blank in table view. This has been fixed. (CRM-152377)

iPad: Media search did not work correctly in iOS 10. This has been fixed. (CRM-154061, CRM-154429)

Coaching Reports

iPad: When answering text questions, the onscreen keyboard covered the questions. This has been fixed. (CRM-142547)

iPad: When a user completed an Advanced Coaching Report, the Completed indicator did not display. This has been fixed. (CRM-151975)

Consent Capture

iPad: The inactive version of the Request Receipts radio button did not display correctly. This has been fixed. (CRM-154063)

iPad: When email addresses were not available for an account, users could not select the Request Receipt check box. This has been fixed. (CRM-154147)

iPad: The Finish button was not translated. This has been fixed. (CRM-154202)

iPad: Some Consent Type sections did not display on the Consent Capture page. This has been fixed. (CRM-154413)

Cycle Plans

iPad: Some cycle plan columns did not fully display, and the Remaining value overlapped with the needle indicator on the Cycle Plan widget on the Account Detail page. This has been fixed. (CRM-153221, CRM-153225, CRM-153314, CRM-154667)

iPad: When switching plans on the MCCP Targets tab, an error occurred. This has been fixed. (CRM-154116)

iPad: After syncing, the My Plan page displayed incorrectly. This has been fixed. (CRM-154204)

iPad: The Cycle Plan section displayed in the incorrect section on the Account Detail page. This has been fixed. (CRM-154217)

Documents

iPad: A question mark icon was associated with downloaded documents. This has been fixed. (CRM-153915)

Events Management

iPad: Check boxes did not display in the first column on the Event Attendees page. This has been fixed. (CRM-153025)

Online: When lookup filters contained ten or more criteria, the predicate value for the rule object header was not created correctly for the tenth criteria. This has been fixed. (CRM-153262)

iPad: The Add Attendees button displayed on the Event page even when the New button was not on the page layout. This has been fixed. (CRM-154694)

Home Page

iPad: The Due Date in My Tasks was calculated incorrectly. This has been fixed. (CRM-152678)

iPad: The iPad header did not respect the value in the IPAD_APP_NAME_vod Veeva Setting. This has been fixed. (CRM-153229)

iPad: After completing overdue tasks on the My Tasks page, one blank line for each task still displayed on the page. Selecting the blank lines displayed the Detail screen without information. This has been fixed. (CRM-153421, CRM-154548)

iPad: After completing a task, users remained on the completed task page instead of navigating to the My Tasks page. This has been fixed. (CRM-153422)

iPad: Selecting the Alert widget caused an error. This has been fixed. (CRM-153587)

iPad: Selecting Name or Related To on My Tasks caused an error. This has been fixed. (CRM-153987)

iPad: The Options button displayed on the Home Page tab bar instead of the More button. This has been fixed. (CRM-154784)

HTML Reports

iPhone: HTML reports did not display when the object record type was populated. This has been fixed. (CRM-152543)

iPad: The correct report did not always display from the Account Plan. This has been fixed. (CRM-152599, CRM-153426)

iPad: Users could not scroll to the end of an Inventory Monitoring report. This has been fixed. (CRM-152703)

Infrastructure

Online: After refreshing metadata on the Metadata Cache Manager tab, some search layouts did not display. This has been fixed. (CRM-149401)

iPad: When a user had eight icons configured for the Tab bar, seven icons displayed with a More icon leading to the eighth icon. This has been fixed. (CRM-151937)

Inventory Monitoring

Windows 8 and 10: Inventory Monitoring records did not display on the Account Timeline when either the user did not have FLS to the Parent_Inventory_Monitoring_vod field or the field was not on the page layout. This has been fixed. (CRM-153685, CRM-153836)

KAM

iPad: Selecting the Done button on the View Dashboard page displayed a blank screen. This has been fixed. (CRM-152514, CRM-155161)

iPad: The KAM Dashboard displayed for all users when loading an Account Plan regardless of whether the user was configured for the Account_Plan_vod record type on HTML Reports. This has been fixed. (CRM-152951)

KMI

iPad: Submitted Medical Insight records remained marked as saved. This has been fixed. (CRM-148976)

iPad: Using the search functionality in the Medical Inquiries tab caused an error. This has been fixed. (CRM-154955)

Marketing Cloud Integration

iPad: In the Timeline, the multichannel activity icon displayed in the wrong location. Also, the View More link displayed before the item was expanded. This has been fixed. (CRM-148801)

iPad: The custom record type icon did not display on the Timeline. This has been fixed. (CRM-149239)

iPad: When a user created a custom record type and assigned a color but not an icon, the color displayed in a square instead of in a circle. This has been fixed. (CRM-149244)

Medical

iPad: The Edit button displayed in place of the Create Response button for Medical Inquiries without a response. When a user selected the Medical Inquiry Fulfillment Detail option from the Medical Inquiry Fulfillment Responses related list, the Create Response button displayed. This has been fixed. (CRM-152838, CRM-153270)

iPad: The KOL icon did not display for Accounts marked as KOL. This has been fixed. (CRM-152992)

iPad: The Add Interactions link was misnamed Add Calls. This has been fixed. (CRM-153006)

Medical Events

iPad: The Select button was unavailable on the Attendee Hub page. This has been fixed. (CRM-153636)

Medical Inquiries

iPad: When the --mpi section signal was present, deleting a section from a medical inquiry and then signing the inquiry deleted the Account field value. Attempting to submit the inquiry displayed an error message. (CRM-143957)

iPad: The Clear Signature button label was not translated. This has been fixed. (CRM-153083)

MyInsights

Online: The Download to Excel button did not display when accessed from an iPad. This has been fixed. (CRM-154241)

Network Integration

iPad: The red vertical bar did not display beside required DCR Editable fields. This has been fixed. (CRM-152680, CRM-152800)

Order Management

iPad: If a user set a delivery date to an invalid date, an error message displayed, but the invalid date was retained. This has been fixed. (CRM-152052)

iPad: The Clear button did not display on Date and Date/Time fields on the Order Lines tab. This has been fixed. (CRM-152294)

Sample Management

iPad: The SAMPLE_LOT_QTY_WARNING_THRESHOLD_vod sample warning indicator did not display. This has been fixed. (CRM-149022)

iPad: When a user selected the Submit button for new inventory without an internet connection, an error message displayed indicating the lack of connection. Selecting the button again after connecting to the internet did not submit the record. This has been fixed. (CRM-153667)

iPad: The system did not perform a sync every time a Sample Inventory record was submitted. This has been fixed. (CRM-154367)

Suggestions

iPad: When opening an Approved Email from a Suggestion, email templates were not filtered by product. This has been fixed. (CRM-152757)

iPad: Suggestions did not dismiss properly. Submitted surveys remained open on the page, and dismissed suggestions still displayed on the page. This has been fixed. (CRM-153214)

Sample Management

iPad: After submitting a sample inventory record that had been synced, an error occurred. This has been fixed. (CRM-154773)

Online: Searches in the Lookup popover screen on the New Sample Transaction page did not return results. This has been fixed. (CRM-155201)

Other

iPad: Only the left side of the Edit and Delete buttons on the User Detail page were responsive. This has been fixed. (CRM-149542, CRM-153181)

iPad: After selecting the Options link in the tab bar several times, the field label changed to More. This has been fixed. (CRM-152152, CRM-154445)

iPad: Users who have permissions to the My Profile tab cannot view the tab. This has been fixed. (CRM-154211, CRM-152529)

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Note

Maintenance items in the Veeva application are typically corrections to existing functionality. All new features and enhancements to existing features are normally available in major releases.