

## Veeva CRM Maintenance Release Notes -- 182.11.0

### Account Management

iPad: Deleted affiliation records were not synced. This has been fixed. (CRM-138744)

iPad: The Primary Country field displayed the country's SFDC ID instead of the country name. This has been fixed. (CRM-140210, CRM-154215)

iPad: CoBrowse activity lines displayed twice on the Timeline screen. This has been fixed. (CRM-151875)

iPad: Addresses displayed multiple times in the Map view. This has been fixed. (CRM-152858)

iPad: For some calls, an owner did not display on the Timeline screen. This has been fixed. (CRM-153546, CRM-155367)

iPad: The Timeline screen did not display all activities for some users. This has been fixed. (CRM-153614)

iPad: A non-phone number field displayed menu options for a phone number field. This has been fixed. (CRM-153638)

iPad: When the Map\_vod field was on a page layout, the Maps link displayed instead of the Send to Maps button. This has been fixed. (CRM-153948)

iPad: The displayed count of contract partner records on the related list did not match the number of contract partner records. This has been fixed. (CRM-154416)

iPad: Selecting an account from the Sphere of Influence for which users could not perform any actions displayed a blank page. This has been fixed. (CRM-154536)

iPad: Account names and addresses were truncated in Chinese orgs. This has been fixed. (CRM-154783)

Windows 8 and 10: Picklist values with apostrophes in them did not sync correctly. This has been fixed. (CRM-154949)

iPad: Users could not create an account from an account detail page even though the user had the correct permissions. This has been fixed. (CRM-155014)

iPhone: When no value was set in the Preferences\_vod field, a green checkmark did not display on the Filter icon when an Account view was selected. This has been fixed. (CRM-155770)

iPad: After adding an affiliation to the Sphere of Influence and selecting Save, the popover screen did not close. This has been fixed. (CRM-155744)

Online: Changes to check box field on the Child Account screens were not saved. This has been fixed. (CRM-156491)

### **Approved Email**

iPad: Approved Email previews displayed incorrectly when a token was used in the URL. This has been fixed. (CRM-153278)

MC: When using a 18R2 MC version and a 18R3 online version, delivered Approved Emails remained in sent status. This has been fixed. (CRM-155191)

iPad: The Manage Email Addresses popup screen was not scrollable, preventing users from entering data into some fields. This has been fixed. (CRM-155954)

### **Call Objectives**

iPad: The Call Objectives alert badge displayed on the Home tab regardless of whether the Call Objectives tab was configured. This has been fixed. (CRM-149417)

### **Call Reporting**

iPhone: Selecting a key message moved the screen to the top of the Detailing Priority section of a Call Report. This has been fixed. (CRM-139701)

iPad: The ADD\_OTHER\_LINK\_vod Veeva Message value was not respected. This has been fixed. (CRM-153475)

iPad: The Type field label on the Expense Line was not translated to the correct language. This has been fixed. (CRM-155442)

iPad: Creating a call with the License Status field on a page layout but without DCR enabled caused an error. This has been fixed. (CRM-155444, CRM 155440)

iPad: When sending an email from a remote meeting, business account email addresses were added instead of person account email addresses. This has been fixed. (CRM-155836)

## Call Scheduling

iPad: External calendar selections were not retained after syncing. This has been fixed. (CRM-148805, CRM-154879, CRM-155530)

iPad: Weekend days displayed on the My Schedule Agenda view regardless of configuration. This has been fixed. (CRM-152131)

iPad: Cycle plan data in the A and S columns did not update immediately when a call was scheduled or deleted. This has been fixed. (CRM-152841)

iPad: The Open Account and Open Account Calendar options on the Call Cycle screen were unresponsive. This has been fixed. (CRM-153778)

iPad: The Record a Call option displayed on the More Actions menu for users with only read permission to the Call2\_vod object. This has been fixed. (CRM-153847)

iPad: TSF attributes could not be sorted. This has been fixed. (CRM-153852)

iPad: Users could not sort the My Schedule page without Configure Display enabled. This has been fixed. (CRM-154108)

iPad: Deleting a planned call on the Week view caused an error. This has been fixed. (CRM-154161)

iPad: The Open Account Calendar option displayed on the Schedule view regardless of whether the feature was configured. This has been fixed. (CRM-154666)

iPad: When dragging an account to My Schedule, the Best Times highlighting did not display. This has been fixed. (CRM-154239, CRM-154785)

iPad: Deleted events displayed on the Account Calendar screen. This has been fixed. (CRM-154917)

iPad: The Configure Display icon did not display on the Cycle Plans view in My Schedule. This has been fixed. (CRM-154942)

iPad: After deleting calls, they continued to display on the My Schedule Map view. This has been fixed. (CRM-155256, CRM-155537)

iPad: Newly created calls did not display on the My Schedule Map view until the user navigated away from and back to the Map view. This has been fixed. (CRM-154952, CRM-155305)

iPad: Selecting the Open Account Calendar option displayed the calendar with the incorrect date. This has been fixed. (CRM-155325, CRM-155504)

iPad: Cycle plan data in the A/P/Rs/R columns did not display on account cards in the Week view. This has been fixed. (CRM-155705)

iPad: When cancelling a scheduled call, the spinner opened, slowed, and resumed spinning. This has been fixed. (CRM-155928)

iPad: In some cases, the Signature screen did not display the quantity of products disbursed. This has been fixed. (CRM-156005)

iPad, iPhone: The Starts and Ends labels did not display next to the time on multi-day events in the Agenda view. This has been fixed. (CRM-156075)

iPad: Shading did not display in the A/P/Rs/R column headers. This has been fixed. (CRM-156147)

iPad: Error message titles were not translated into Chinese. This has been fixed. (CRM-156203)

iPad: Some account information did not display immediately on account cards. This has been fixed. (CRM-156348)

## **CLM**

iPad: The timestamp for presentations marked as saved for later was incorrect. This has been fixed. (CRM-155539)

## **Contracts**

iPad: The Attachment button did not display on the Contract Partner tab. This has been fixed. (CRM-155303)

iPad: Users could edit and delete attachments on signed contracts. This has been fixed. (CRM-155374)

### **Cycle Plans**

Online: Searching for Chinese names was successful only when a space was added in the search term. This has been fixed. (CRM-153028)

### **Engage Meeting**

iPad: The Send Email button was not enabled when adding attendees on a call and saving. This has been fixed. (CRM-154766)

### **Engage Portal**

Online: The API to retrieve an HCP's name did not return a value. This has been fixed. (CRM-154848)

MC: After a single doc was expired in Vault and the org was synced, an error occurred. This has been fixed. (CRM-152997)

### **Engage Webinar**

iPad: When Engage Webinar was configured in the last section of the page layout, selecting the Webinar Enabled check box caused an error. This has been fixed. (CRM-154421, CRM-155239, CRM-155540)

### **Events Management**

Online: Automatically created event team member records did not contain the required Team\_Member\_Type\_vod field value. This has been fixed. (CRM-152082)

Online: Users could generate a contract when the Travel Time field value was outside of the minimum and maximum parameters. This has been fixed. (CRM-152852, CRM-155252)

iPad: Help text did not display on the Attendee Reconciliation screen. This has been fixed. (CRM-154134)

iPad: The Dismiss option overlapped the question mark icon on the Attendee Reconciliation screen. This has been fixed. (CRM-154440, CRM-151943)

iPad: If the Expense Type column was not configured on the Expense Estimate related list, a blank popover screen displayed for Expense Type when creating an expense. This has been fixed. (CRM-154997)

### **Key Account Management**

iPad: Photo attachments were not saved for Account Plans. This has been fixed. (CRM-155031)

## **MCCP**

iPad: Some buttons did not display when tabs initially loaded. The buttons displayed after the user navigated to another tab and back to the original tab. This has been fixed. (CRM-154979, CRM-155167)

iPad: Previously applied filter bookmarks did not return the correct results after a sync. This has been fixed. (CRM-156410)

## **Medical Inquiries**

iPad: When cloning or deleting a section on a multiple product inquiry, the incorrect Medical Inquiry section was cloned or deleted. This has been fixed. (CRM-153737)

## **Network Integration**

iPad: The OnDemand License Update button did not display for some users. This has been fixed. (CRM-154507)

## **Order Management**

iPad: The New Order option on the Sphere of Influence was not translated. This has been fixed. (CRM-155148)

## **Push Notifications**

iPhone: The Mobile\_Device\_vod record was not created when syncing after installing Veeva CRM for iPhone. This has been fixed. (CRM-154860, CRM-155330)

## **Sample Management**

iPad: When an inventory submission sync failed, the sync errors display instead of the online inventory information. This has been fixed. (CRM-154840)

Online: Searches in the Lookup popover screen on the New Sample Transaction page did not return results. This has been fixed. (CRM-155201)

## **Suggestions**

iPad: The Cancel button label on the Suggestions dismissal page was not translated. This has been fixed. (CRM-154508)

## **Surveys**

iPad: The survey alert indicator displayed when records did not meet the criteria. This has been fixed. (CRM-153780)

iPad: After entering text in a Call Report and scrolling to the Survey section without dismissing the keyboard, selecting Search caused an error. This has been fixed. (CRM-155422)

iPad: The error pill could not be dismissed in Surveys. This has been fixed. (CRM-156325, CRM-156339, CRM-156405)

### **Territory Feedback**

iPad: The loading spinner continued to display after the user changed the state to Manager Review and the screen refreshed. This has been fixed. (CRM-154626)

### **User Experience**

iPad: Changes to My Profile were saved, but the screen did not close. This has been fixed. (CRM-154729)

### **Other**

iPad: A number displayed incorrectly on the Alert badge for the More button on the Home page. This has been fixed. (CRM-153027)

iPad: The Documents tab label did not display on the Medical app. This has been fixed. (CRM-155265)

iPad: For users with Child Accounts enabled, a duplicate call was created when using the Select Account feature from Media. This has been fixed. (CRM-155171)

iPad: Items on the Shared Documents screen displayed incorrectly. This has been fixed. (CRM-156132)

iPhone: Navigating between tabs on the iPhone caused an error. This has been fixed. (CRM-156428)

### **Note**

Maintenance items in the Veeva application are typically corrections to existing functionality. All new features and enhancements to existing features are normally available in major releases.

