

Veeva CRM Maintenance Release Notes -- 182.8.0

Account Management

iPad: In the Table view on the My Account page, data other than the account icon did not display. This has been fixed. (CRM-143148)

iPad: The Start Media link on the View Related Accounts list was unresponsive. This has been fixed. (CRM-149006)

iPad: Column headers did not display if white space was included in the ACCOUNT_LIST_COLS_vod Veeva Message. This has been fixed. (CRM-149575)

iPad: The Detail Topics tab did not display when Common products did not exist. This has been fixed. (CRM-149611)

iPad: Image tags and HREF displayed instead of the Spend Status icon on the Account Detail page. This has been fixed. (CRM-152139)

iPad: Account views did not return accounts if the user did not have permission to one of the columns in the view. This has been fixed. (CRM-152180, CRM-152427)

iPad: Users could not navigate back after viewing an Account Detail page from the Account Hierarchy. This has been fixed. (CRM-152319, CRM-153651)

iPad: Selecting View Account on a parent account in the Account Hierarchy navigated the user to the incorrect Account Detail page. This has been fixed. (CRM-153360)

iPad: Some formula field values did not display in the related list. This has been fixed. (CRM-153369)

Approved Email

MC: Multichannel activities were not filtered by the selected product. This has been fixed. (CRM-149534)

iPad: The email header did not collapse after updating an email address and then selecting a custom text field. This has been fixed. (CRM-152228)

Call Reporting

iPad: Account names were truncated when call attendees were selected. This has been fixed. (CRM-145046)

iPad: Attachments were added to both the expense receipt and attachment section of a call. This has been fixed. (CRM-151969)

iPad: The Create string was not translated for Create Order and Create IM. This has been fixed. (CRM-152291)

iPad: Key Messages did not display after selecting a product on a call. This has been fixed. (CRM-152508, CRM-153310)

iPad: When a user attendee was added, the incorrect error message displayed. This has been fixed. (CRM-152502, CRM-153489)

iPhone: After selecting a Key Message on a call, the Key Message description and text did not display. This has been fixed. (CRM-152853)

Call Sampling

iPad: After adding a sample and selecting Done and New, the sample product still displayed. This has been fixed. (CRM-144897)

iPad: A red alert badge displayed on the Account Details page when a warning did not exist. This has been fixed. (CRM-149471)

iPad: Only the first two lines of the Ship Address displayed on the Signature page. This has been fixed. (CRM-149502)

iPad: Some Ship To addresses could not be selected on the Signature page. This has been fixed. (CRM-149543)

iPad: Some signatures on sample pages were faded and blurry. This has been fixed. (CRM-152496)

Call Scheduling

iPad: Call attendee information did not display on the Event Card. This has been fixed. (CRM-147421)

iPad: After selecting several tabs in My Schedule, an error occurred. This has been fixed. (CRM-148852)

iPad: Account Names were not formatted correctly in the Account list. This has been fixed. (CRM-149136)

iPad: The incorrect address displayed on child account calls in Week view. This has been fixed. (CRM-149209)

iPad: Account lists and bookmarks were not sticky in the My Schedule Map tab. This has been fixed. (CRM-149524)

iPad: Calls scheduled for some addresses were plotted incorrectly in the Map tab. This has been fixed. (CRM-149552)

iPad: Users for whom call cycles were not configured could view call cycles. This has been fixed. (CRM-149574, CRM-152761)

iPad: Colors on the calendar for submitted and saved calls were inconsistent. This has been fixed. (CRM-152128)

iPad: Planned calls in the list scheduler did not display in the correct color. This has been fixed. (CRM-152286)

iPad: Dragging an account to a call cycle caused an error. This has been fixed. (CRM-152595)

iPad: The Call Report popover page did not display the correct color scheme. This has been fixed. (CRM-152308, CRM-152605)

iPad: Call popovers did not display the correct color for saved calls. This has been fixed. (CRM-152609)

iPad: Account names displayed incorrectly when the ENABLE_ACCOUNT_PARENT_DISPLAY_vod Veeva Setting was enabled. This has been fixed. (CRM-152679)

iPad: Names in the Account list did not wrap. This has been fixed. (CRM-152755)

iPad: Colors were inconsistent between My Schedule and the Account Multichannel Calendar. This has been fixed. (CRM-153467)

CLM

MC: When copying binders and slides to another vault with a different Allow PDF Download setting, an error occurred. This has been fixed. (CRM-146578)

iPad: Selecting an account, opening the Sphere of Influence, and launching media for a different account on the SOI logged the call to the initially selected account. This has been fixed. (CRM-152037)

Windows 8 and 10: Saving and submitting a survey from CLM took longer than usual. This has been fixed. (CRM-152071)

iPad: After viewing a slide and closing the presentation, Key Messages remained on the Call Report when the user began a new session. This has been fixed. (CRM-152464)

iPad: Creating a call for an account that contained a directory with a restricted product prevented the directory from displaying. This has been fixed. (CRM-152565)

iPad: Text on slides using shared resources did not display correctly. This has been fixed. (CRM-152940)

Concur Sync

iPad: When a user attempted to attach expense receipts in excess of 2MB, the receipts were not attached and an error message did not display. This has been fixed. (CRM-152721)

Consent Capture

iPad: Channels were editable after selecting Subscribe All or Unsubscribe all. This has been fixed. (CRM-152272)

iPad: Display of selected products for Consent Capture was sometimes incorrect. This has been fixed. (CRM-152349)

Contracts

iPad: The Status for signed contract partners did not display as a hyperlink. This has been fixed. (CRM-152161)

Cycle Plans

iPad: The Cycle Plan gauge in the Timeline panel did not respect the color indicated in the CYCLE_PLAN_THRESHOLD_vod Veeva Setting, and the gauge was not aligned with the remaining value number. This has been fixed. (CRM-152211, CRM-152213)

iPad: After viewing My Plan and selecting Done, the Timeline page did not fully display. This has been fixed. (CRM-152219)

iPad: Activated contract partners opened from the Account related list did not have an associate link. This has been fixed. (CRM-152663)

Engage Meeting

iPad: The host's page went black when a meeting participant joined by phone. This has been fixed. (CRM-141084)

Online: The triangle indicating column contents are sortable does not display. This has been fixed. (CRM-148949)

Online: The "Select a CRM Presentation that you want to share" message displayed when a user was in the Media Library but was not in a call. This has been fixed. (CRM-148959)

Events Management

iPad: The Edit link displayed on the Medical Event Detail page when the link was disabled. This has been fixed. (CRM-148619)

Online: The Name field on an Event Team Member record was populated with the ID instead of the name. This has been fixed. (CRM-151853)

Online: The correct Event Action buttons did not display for all users. This has been fixed. (CRM-152091, CRM-153383)

Online: An error occurred when a user attempted to edit an Event. This has been fixed. (CRM-152242)

iPad: When Enable Enhanced Lookups was set to 0, lookup fields did not contain a value. This has been fixed. (CRM-152909)

Inventory Monitoring

iPad: The Notes field did not retain its value. This has been fixed. (CRM-146396)

iPad: The onscreen keyboard covered the Enter button and some of the text fields. This has been fixed. (CRM-149564)

iPad: Loading pictures from the Inventory Monitoring camera roll was very slow and sometimes caused an error. This has been fixed. (CRM-152125)

iPad: The Inventory Monitoring Type field displayed as read only. This has been fixed. (CRM-152600)

iPad: Users could create Inventory Monitoring records for accounts with the Inventory Monitoring Type field set to none. This has been fixed. (CRM-152604)

Online: Newly created Inventory Monitoring records were not saved with the default record type. This has been fixed. (CRM-152610)

iPad: The value for the first product in an order could be edited after the order was submitted. This has been fixed. (CRM-152807)

KAM

iPad: The progress pill on the Account Plan page did not display the correct percentage of completeness. This has been fixed. (CRM-148157)

Medical

iPad: The KOL Profile tab did not display on the My Stakeholder page if the Default Account Profile was set to 0 or 1. This has been fixed. (CRM-152327, CRM-152586)

iPad: Instead of the HTML KOL Profile page, the Timeline page opened by default for KOL users. This has been fixed. (CRM-153065)

Medical Inquiries

iPad: When attempting to sign a saved Medical Inquiry with all required information present, an error message indicated some required fields were not populated. This has been fixed. (CRM-146797)

iPad: The Address field was not populated on Medical Inquiries. This has been fixed. (CRM-148384)

iPad: Medical Inquiries could be signed when required information was missing. This has been fixed. (CRM-152809)

Multichannel

MC: The Process Scheduler sent email alerts for customer sandboxes. This has been fixed. (CRM-152937)

Network Integration

iPad: The DCR icon did not display beside the First Name field when adding an account. This has been fixed. (CRM-147569)

iPad: The Edit button did not display on the Address Detail page. This has been fixed. (CRM-152157, CRM-152509)

iPad: An edit button displayed on DCR related lists, allowing users to modify submitted DCRs. This has been fixed. (CRM-152676)

Order Management

iPad: Several fields on Fixed Kit items were editable. This has been fixed. (CRM-151939)

Windows 8 and 10: The Order Quantity field did not display a value after deliveries were added. This has been fixed. (CRM-152204)

iPad: When a user submitted an order without saving it, an error occurred. (CRM-152931)

Suggestions

iPad: Scheduling a call from a Suggestion placed the call on the current date instead of on the designated date. This has been fixed. (CRM-152231)

iPad: Users cannot schedule a call from a Suggestion panel on the Account Timeline. (CRM-152245)

iPad: Approved Emails opened from Suggestions did not contain the appropriate templates or selected products. This has been fixed. (CRM-152318)

Surveysa

Windows 8 and 10: Survey values were not displayed on previously saved surveys from one session to the next. Also, submitted survey responses displayed as blank in view mode. This has been fixed. (CRM-152073, CRM-152971)

iPad: The Account List page displayed instead of the Account Details page when exiting the Call Report page after submitting a survey. This has been fixed. (CRM-152340)

Note

Maintenance items in the Veeva application are typically corrections to existing functionality. All new features and enhancements to existing features are normally available in major releases.