

## **Veeva CRM Maintenance Release Notes -- 183.12.0**

### **Approved Email**

iPad: When entering free text on an Approved Email template, the page position did not consistently display based on the position of the cursor. This has been fixed. (CRM-156312)

iPad: When a user selected a rich text field in iOS 12, the area did not come into focus and the keyboard did not open. This has been fixed. (CRM-162469)

iPad: Selecting an email address for a child account in the My Accounts page caused an error. This has been fixed. (CRM-166406)

### **Call Reporting**

Online: When the Attendees section of the Call screen contained both the --paa section signal and a large number of addresses, the screen did not fully load after selecting an attendee to include on the call. This has been fixed. (CRM-163829)

iPhone: After viewing the full text value of a field, users could not navigate back from the popover containing the full text. This has been fixed. (CRM-164515)

### **Call Scheduling**

iPad: A time incorrectly displayed for all-day calls after the call date was updated. This has been fixed. (CRM-164860)

Online: Calls from a shared calendar were selectable instead of read only. This has been fixed. (CRM-165489)

### **Coaching Reports**

Online: The proper validation rule error message did not display after selecting Send to Employee without first selecting Save on a new Advanced Coaching Report. This has been fixed. (CRM-166700)

### **Consent Capture**

iPad: Consent Capture did not display the address consistently between Online and iPad when there were multiple addresses for the account. This has been fixed. (CRM-166698)

### **Events Management**

Online: Expense Header page layouts displayed inconsistently after a user selected Edit. This has been fixed. (CRM-165499)

Online: When the Concur log contained more than fifty results to export, the Download link was unresponsive. This has been fixed. (CRM-166750)

### **HTML Reports**

Online, iPad, Windows 8 and 10, iPhone: When the % Progress field value for an account plan was null, the progress indicator on the Medical Dashboard did not display. This has been fixed. (CRM-167518)

### **Install/Upgrade**

iPad: After installing 183.9.30 on older devices, an error occurred when a user attempted to sign into Veeva CRM. This has been fixed. (CRM-164797)

### **Network Integration**

MC: Custom Veeva CRM keys associated with a losing record were not inactivated in Network during a merge. This has been fixed. (CRM-166741)

Online: For decoupled DCRs, when a user modified a DCR-controlled multi-select picklist, an error occurred. This has been fixed. (CRM-167361)

### **Sync**

iPad: For OAuth users, if sync was interrupted, an error occurred when the app was restarted. This has been fixed. (CRM - 160274)

### **Other**

iPad: When logging into CRM using SSO, an invalid password error occurred and locking users out after five password login attempts. This has been fixed. (CRM-165488)

Windows 8 and 10: The full Windows version did not display in the Last Windows Version field. This has been fixed. (CRM-167118)

### **Note**

Maintenance items in the Veeva application are typically corrections to existing functionality. All new features and enhancements to existing features are normally available in major releases.