

Veeva CRM Maintenance Release Notes – 191.11.0

Account Management

Online: The Account field, Veeva_ID_vod, is now stamped with the Veeva ID for orgs in the US. (CRM-165899)

iPad: Empty DCR lines were created for DCR fields without a value. This has been fixed. (CRM-171594)

Online: Some account record types did not display in MyAccounts edit view. This has been fixed. (CRM-172274)

iPad: When the Account Maps feature was enabled, addresses did not display for Send to Maps. This has been fixed. (CRM - 166219)

Windows: An error occurred when using the Address lookup on the New Account Wizard. This has been fixed. (CRM - 174745)

iPad: The correct address was not displaying on the map when viewing the Address Detail screen. This has been fixed. (CRM - 165905)

Approved Email

Windows: The Change Opt Preferences link displayed when the user did not have create or edit permission to the Multichannel_Consent_vod object. This has been fixed. (CRM-173078)

Online: If multiple spaces existed in a restricted phrase, the validation did not succeed. This has been fixed. (CRM-173684)

Online: When the picklist token customText [options] was in the Email_Subject_vod field on an Events Management email template, the picklist did not display. This has been fixed. (CRM-173735)

MC: After switching to a different recipient, the Subject field displayed HTML. This has been fixed. (CRM-174359)

MC: When selecting a template using the custom text token in the subject, an extra empty line was added to the template's last picklist token. This has been fixed. (CRM - 174422)

Call Reporting

iPad: The Call Pull-In field was not refreshed when the Datetime was updated. This has been fixed. (CRM-169139)

Online: The Ship To Address displayed as the Ship To Location when a user selected the Printable View link. This has been fixed. (CRM-172518)

Online: When navigating to a call, an error occurred. This has been fixed. (CRM-172727)

Windows: After changing the territory on a call, making previously unallowed product allowed, Key Messages associated with the product were not available. This has been fixed. (CRM-172759)

Online: Call Discussion records were created after deleting and saving or submitting the call. This has been fixed. (CRM - 173854)

Online: For calls outside the user's territory, the Account and Attendee fields displayed as --None--. This has been fixed. (CRM - 173888)

Online: Users were not able to open a saved call after access to some of the account attendees was removed. This has been fixed. (CRM - 173941)

iPad: Call pull-in fields for addresses were not updated if a new location or address was selected. This has been fixed. (CRM - 174250)

Windows: The Product Plan Line field was selectable after selecting the Product Strategy field in the Call Discussions section of the Call report. This has been fixed. (CRM - 174289)

Windows: When a user selected the pencil icon on the Call Report screen to open the Signature modal, the screen froze without opening the modal. This has been fixed. (CRM-175160)

Call Sampling

iPhone: The Cancel option did not display on the Ship To Address screen. This has been fixed. (CRM-172510)

iPhone: Languages on the Swap Language popup were not sorted alphabetically. This has been fixed. (CRM - 172828)

iPad: The text for the Lot ID was black instead of white. This has been fixed. (CRM - 173527)

Call Scheduling

iPad: The Account name was not displaying correctly when viewing Call Cycles. This has been fixed. (CRM - 157751)

CLM

iPad: Unassigned presentations still displayed in My Schedule after being assigned to a call. This has been fixed. (CRM-161206)

iPad: The Filters drop-down on the Media tab took longer than usual to load. This has been fixed. (CRM - 168921)

Windows: When in maximized mode, after selecting an action from the More Actions button and selecting Done, the application name displayed twice on the upper left. This has been fixed. (CRM - 172761)

Windows: The application did not display in maximized mode after viewing Media. This has been fixed. (CRM - 173973)

Consent Capture

iPad, Online: After creating Opt-Out for a consent line, the receipt displayed as Subscribed. This has been fixed. (CRM - 172775)

iPad: Consent with the latest capture datetime did not display. This has been fixed. (CRM - 172937)

Online: When a receipt was requested and Subscribe All was selected for a channel source, the Consent records were not created for the channel. This has been fixed. (CRM - 174067)

Online: Consent Line information was displaying for the wrong channel source in the Opt-In email. This has been fixed. (CRM - 174556)

Engage Meeting

iPad: The Consent Capture page displayed when users selected Engage Meeting from the Call, added attendees, selected an AE template, and changed an email address for a recipient. This has been fixed. (CRM - 171921)

Events Management

iPad: Required fields on the Walk-in Sign-in sheet were by-passed with a space instead of actual content. This has been fixed. (CRM - 170008)

iPad: When trying to resubmit to Concur, the incorrect error message displayed. This has been fixed. (CRM - 173448)

iPad: The Attendee field text was not wrapping on the Attendee Profile screen. This has been fixed. (CRM - 173960)

KMI

Online: Records did not display in the Key Medical Insight tab. This has been fixed. (CRM-172559, CRM-173848)

iPad: When creating a Medical Insight, all the Products displayed in the Product picklist instead of only the ones for the Account. This has been fixed. (CRM - 173662)

Medical Events

Windows: We fixed a performance issue when loading Medical Events. (CRM - 174029)

Medical Inquiries

Online: When viewing a Medical Inquiry record, the Record Type field was not translated. This has been fixed. (CRM - 174153)

Suggestions

Windows: We fixed some issues with the user interface. (CRM - 174814)

Surveys

Online: The wrong label name displayed for the Name column on the Advanced Coaching Report tab. This has been fixed. (CRM - 172652)

Online: The incorrect number of surveys displayed on the New Survey Target screen when more than 100 Surveys were available. This has been fixed. (CRM - 173572)

Online: Picklist question responses did not display properly when the next question was a Date question. This has been fixed. (CRM - 173853)

Online: Surveys Targets could be created without an account by clearing the Account field in the Add Survey Target wizard. This has been fixed. (CRM - 173937)

Other

MC: Users could not delete folders BEE Editor's file manager. This has been fixed. (CRM-173350)

Note

Maintenance items in the Veeva application are typically corrections to existing functionality. All new features and enhancements to existing features are normally available in major releases.