

## **Veeva CRM Maintenance Release Notes – 191.8.0**

### **Account Management**

Online: When a user selected the Deep Clone Account Plan, an error occurred. This has been fixed. (CRM-170952)

### **Approved Email**

iPad: A radio button without a label displayed when the APPROVED\_EMAIL\_CONSENT\_TEXT\_vod Veeva Message was inactive or did not contain a value. This has been fixed. (CRM-170460)

Windows 10: After navigating away from and back to Veeva CRM, and selecting the Add Recipients tab in Events Management, selected check boxes and icons were grayed out. This has been fixed. (CRM-170832)

iPad: Navigating back to Approved Email from Consent Capture displayed the default Email value as the last channel source edit made in Consent Capture whether or not the channel was Email. This has been fixed. (CRM-171006)

MC: Approved Emails were marked Failed when the user's Vault credentials were invalid. This has been fixed. (CRM-171548)

### **Authentication**

iPad: The Change Password modal displayed during an unexpired session. This has been fixed. (CRM-171382)

### **Call Objectives**

Online: Display Order values did not display in italics. This has been fixed. (CRM-171100)

iPad: Conducting a second search in the Add Other field immediately after searching in that field, displayed results for the first search. This has been fixed. (CRM-171138)

Online: When Display Order was enabled and a user changed the call location, the correct call objectives did not display. This has been fixed. (CRM-171266)

### **Call Reporting**

Windows 10: Names displayed incorrectly on the popup displayed when adding accounts to a call. This has been fixed. (CRM-171268)

### **Call Sampling**

iPad: HCP license information did not display when the HCP had multiple associated addresses. This has been fixed. (CRM-169593)

iPhone: After selecting an attendee on a Call Report, the Supervising Physician field value did not display. This has been fixed. (CRM-170620)

Online: Users could submit calls with BRCs of category 03 when the distributor license expired or when the selected address was exempt, a category 02, a category 01, or had no category. This has been fixed. (CRM-171027, CRM-171040)

Windows 10: The Sample Opt In Required pill color was inconsistent between iPad and Windows 10. This has been fixed. (CRM-171149)

Windows 10: When a user opened a Sample Opt-In signature screen for an account without a valid sample opt-in and chose to change the account's language, the resulting popover screen did not fully display. This has been fixed. (CRM-171304)

Windows 10: The Sample Opt-In button displayed for users who did not have permission to capture consent. This has been fixed. (CRM-171339)

iPad: When submitting a call without attendees, an error occurred. This has been fixed. (CRM-171598)

### **Call Scheduling**

Windows 10: My Schedule bookmarks created with MCCP attributes displayed enabled. This has been fixed. (CRM-170742)

Windows 10: The incorrect month and year displayed in the date picker. This has been fixed. (CRM-170807)

Windows 10: Items on the Call popover were not selectable. This has been fixed. (CRM-171455)

Windows 10: After a user selected a target from My Plan, sent it to My Schedule, and then canceled the selection, account views could not be changed in My Schedule. This has been fixed. (CRM-171547)

## **CLM**

Windows 10: When the Favorites tab was in table view, the heart icon in the column header was not aligned with the column and was the incorrect size. This has been fixed. (CRM-166224)

iPad: The Augmented Reality (AR) model did not display if the scale was not indicated in the JSON file. This has been fixed. (CRM-167373)

Windows 10: The Veeva CRM app became unresponsive when an email field in the Create New Custom Presentation screen was populated with an invalid format. This has been fixed. (CRM-169164)

Windows 10: The top application bar in CLM was transparent and blocked users from accessing navigation controls. This has been fixed. (CRM-171025)

iPad: When rotation lock was disabled on a slide and the user rotated the device, opened and closed the Approved Email overlay, and rotated the device again, the overlay reopened and could not be closed. This has been fixed. (CRM-171278)

Windows 10: The History button displayed on slides when it was disabled for the key message. This has been fixed. (CRM-171454)

Windows 10: When a user selected the Launch button for a restricted product slide, the slide navigator displayed. This has been fixed. (CRM-171481)

Windows 10: Media did not display when a user selected a content alert. This has been fixed. (CRM-171569)

Windows 10: Selecting a product detail check box in the Call Detailing section of a Call Report deleted the key message but did not clear the check box. This has been fixed. (CRM-171789)

## **Consent Capture**

Windows 10: When the Activity Tracking Consent check box was disabled, it displayed as a dash. This has been fixed. (CRM-164997)

Online: Duplicate consent records could be captured when a user selected an area outside the confirmation modal. This has been fixed. (CRM-171059)

Online: The Consent Header was blank on the Consent Capture screen. This has been fixed. (CRM-171592, CRM-171954)

### **Contracts**

iPad: The Signature screen displayed a blank thumbnail for PDF attachments. This has been fixed. (CRM-163312)

### **Events Management**

Windows 10: The Close confirmation did not display when a user closed the Sign In Sheet. This has been fixed. (CRM-170972)

### **Inventory Monitoring**

iPad: Long planogram names did not fully display on the Account Partner related list and Account Partner screen. This has been fixed. (CRM-167286)

### **Medical Events**

iPad: When a user added an account to a medical event as an attendee, then edited, deleted, and re-added the account, the account could not be edited or deleted. This has been fixed. (CRM-171098)

### **Medical Inquiries**

iPad: A warning message did not display when an attendee was not selected for a medical inquiry. This has been fixed. (CRM-152212)

### **MyInsights**

iPad: After selecting an account for a Territory Sales Analysis report, users were required to sign in again. This has been fixed. (CRM-169974)

### **Network Integration**

iPad: The Make Primary button displayed on the Hierarchy screen when Network Integration was active. This has been fixed. (CRM-170835)

Windows 10: When the DISPLAY\_PARENT\_HCO\_NAMES\_IN\_NAS\_vod Network Setting was set to 1, parent accounts did not display in the Out of Territory section of the My Accounts search. This has been fixed. (CRM-171086)

### **Order Management**

iPad: After selecting an attachment for an order, the order closed without adding the attachment. This has been fixed. (CRM-167087)

iPad: When submitting an order from the Submit from Report screen, an error occurred. This has been fixed. (CRM-171000)

Windows 10: An unresponsive More Actions icon displayed on the Split Order screen. This has been fixed. (CRM-171063)

Windows 10: The Error icon did not fully display on the Split Order screen. This has been fixed. (CRM-171380)

Windows 10: When a user added a comparison product to an order, deleted both the comparison product and the associated free goods, and re-added the comparison product, the associated free goods were not re-added. This has been fixed. (CRM-171401)

### **Surveys**

iPad: The Submitted pill displayed only momentarily after a successful survey submission. This has been fixed. (CRM-170216, CRM-170217)

iPad: Radio button and multi-select answer choices did not fully display when the org's language was set to Chinese. This has been fixed. (CRM-171346)

### **Sync**

iPad: The Begin Media Sync prompt displayed every time a user synced. This has been fixed. (CRM-170266)

### **Note**

Maintenance items in the Veeva application are typically corrections to existing functionality. All new features and enhancements to existing features are normally available in major releases.