Veeva CRM Issues of Note -- 19R1

Account Management

Windows 10: Searching the Account Attachment related list displays a duplicate attachment. (CRM-171555)

iPad: The Key message column does not display in the Mass Email section of the Timeline. (CRM-171682)

Application Infrastructure

Online: An error occurs when syncing new users. (CRM-171095)

Call Reporting

Windows 10: Searching for an attendee with a space in the name does not return all results. (CRM-171289)

Call Sampling

Windows 10: After swapping a signee on a call containing promo items, the recipient of the promo item is not changed. (CRM-165309)

iPhone: The Cancel option does not display on the Ship To Address screen. (CRM-172510)

Call Scheduling

iPad: When the SCHEDULER_FILTER_vod Veeva Setting does not contain a value, the Filter icon does not display. (CRM-171169)

CLM

iPad: When rotation lock is disabled on a slide and the user rotates the device, opens and closes the Approved Email overlay, and rotates the device again, the overlay reopens and cannot be closed. (CRM-171278)

Consent Capture

Windows 10: When the Activity Tracking Consent check box is disabled, it displays as a dash. (CRM-164997)

iPad: After editing a channel source, lines display for a different channel that was globally opted out. (CRM-171163)

Online: The Consent Header is blank on the Consent Capture screen. (CRM-171592)

Engage Meeting

Online: When starting a meeting and using an external monitor, both the Engage Meeting media and the desktop are shared. (CRM-169070)

iPad: When a meeting host selects Share with video disabled, a blank screen displays momentarily for the attendee before content displays. If the meeting host selects Share with video enabled, the attendee briefly views the host's video. (CRM-170281)

iPad: Selecting Done after displaying CLM content does not immediately close the content. (CRM-170304)

iPad: The active speaker's video feed does not display the name of the speaker. (CRM-170810)

iPad: When the host is viewing the Meeting Options screen and an attendee joins the meeting and enables their camera, the attendee's video displays in the host's small video tile. (CRM-170825)

iPad: In the Mute All confirmation modal, the outline of the check box does not display beside the "Allow participants to unmute themselves" field. (CRM-170830)

Events Management

Windows 10: When a user logs into an org for the first time, the Sign-In Sheet button does not display for approved events. (CRM-167059)

HTML Reports

iPad: Sales tables do not sync, causing an error when a user runs a salesdata query. (CRM-162062)

Online: Running an Account report causes an error. (CRM-171030)

Multichannel

Online: Running scheduled Mobile CRM push notifications for users without an active Mobile Device record causes an error. (CRM-170623)

Network Integration

Windows 10: Submitted DCR fields do not display a symbol indicating the field is part of a submitted Data Change Request. (CRM-171270)

Sample Limits

Online: A sample limit transaction is created every time a new call cannot be submitted. (CRM-171196)

Other

Windows 10: After selecting Cancel in the Edit Photo section of a user's profile, the User Detail screen does not display. (CRM-164091)

Note

Maintenance items in the Veeva application are typically corrections to existing functionality. All new features and enhancements to existing features are normally available in major releases.